

In an information processing system, information defining a business process is classified into demand information, which is a request instruction from a requester, and supply information, which is a result report to the requester, this demand and supply information being stored into a 5W1H-format database, in which the information is made up combinations of 5W (who, whom, when, where, and what) and 1H (how) elemental information, management of a business process being performed based on these information.